# ZELIG PAD 470G
## 7” MULTI TOUCH QUAD CORE 3G TABLET PC

## USER MANUAL
XZPAD470G

**www.hamletcom.com**

Dear Customer,
thanks for choosing a Hamlet product. Please carefully follow the instructions for its use and maintenance and, once this item has run its life span, we kindly ask You to dispose of it in an environmentally friendly way, by putting it in the separate bins for electrical/electronic waste, or to bring it back to your retailer who will collect it for free.

We inform You this product is manufactured with materials and components in compliance with RoHS directive: 2011/65/EU; with RAEE Directives: 2002/96/EC, 2003/108/EC Italian Legislative Decree 2005/151 and ECC Directive R&TTE 1999/5/EC for the following standards:
EN 60950-1: 2006 + A11: 2009 + A1: 2010 + A12: 2011 + A2: 2013
EN 50360: 2001 + A1: 2012, EN 50566: 2013
EN 62209-1: 2006, EN 62209-2: 2010, EN 62479: 2010
EN 301 489-1 V1.9.2, EN 301 489-3 V1.6.1, EN 301 489-7 V1.3.1
EN 301 489-17 V2.2.1, EN 301 489-24 V1.5.1
EN 300 328 V1.8.1, EN 301 511 V9.0.2
EN 301 908-1 V6.2.1, EN 301 908-2 V5.4.1
EN 300 440-1 V1.6.1, EN 300 440-2 V1.4.1

**CE Mark Warning**
This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

CE

The complete CE declaration of conformity of the product can be obtained by contacting Hamlet at info@hamletcom.com.
The information on the importer for your country are available in the “About Us” section of the Hamlet website at www.hamletcom.com.

**Trademarks and changes**
All trademarks and company names mentioned in this manual are used for description purpose only and remain property of their respective owners.
The material in this document is for information only and subject to change without notice. Specifications and appearance are subject to change without prior notice.

**Product Registration**
Register now your product on the home page of Hamlet website at www.hamletcom.com.

**Warranty information**
The legal warranty is valid for 2 years from the date of purchase for private users with purchase by receipt (1 year for professional users with VAT).
The warranty excludes the accessories such as power supply, connecting cables etc. and consumable parts such as batteries.

**Support**
To obtain technical information or assistance please visit Hamlet website at page http://english.hamletcom.com/support.aspx.
If the website service did not resolve your problem or the information received were not exhaustive, please contact directly Hamlet at e-mail address support.tablet@hamletcom.com.

## Frequently Asked Questions

Before use of technical assistance, please find answers to frequently asked questions listed below.

**I can not connect to download the app from the market**
The tablet has to be updated, contact the technical assistance via the support area of the Hamlet website.

**Tablet does not start**
Press the reset button on the tablet (if present) for at least 3 seconds and restart the device. If the problem persists, restore the firmware of the tablet following the instructions provided in the support area of the Hamlet website.

**An accessory of the tablet is not working (e.g. power supply)**
Contact technical support by e-mail to get the replacement of the defective part only at support.tablet@hamletocm.com.

**The touch screen does not respond well or is not accurate**
With the battery level close to zero or tablet connected to the power supply, electrical interference may make the tablet touch screen inaccurate. Full functionality is restored charging the batteries or disconnecting the power supply.

**If I connect the tablet to a PC or pen drive can not transfer files**
To activate the connection between tablet and computer the "Turn on USB storage" must be enabled (see section 4 of the manual). For connecting peripherals such as pen drives, memory card readers or external hard drives a specific OTG USB cable is required (not included).
You can purchase a Micro USB OTG cable like Hamlet XUMICROTG in the best online stores.

**The tablet does not turn on after being fully discharged**
If the tablet's battery runs completely with the device on, you need to keep charging the device for at least 15 minutes before you can restart it. After this time, if the tablet does not turn on using the power button, press the reset button for a few seconds.

**Android**
Q: What Android OS version is on my device?
A: Android 6.0.

**Basic Functionality**
Q: Do I have to charge the battery before use?
A: You should charge the battery for at least 6 hours, but you can use the device while it's being charged. Use the included power adapter to charge.

**Media Cards**
Q: Which media cards are compatible with my Device?
A: Micro SD cards with capacity up to 32 GB.

**Music**
Q: What type of music files can I play on my device?
A: MP3, WAV, AAC, WMA.

Q: How do I add music files to my device?
A: Copy the music files from your PC, Micro SD card or USB storage device directly to your device.

**Photos**
Q: What type of photo files can I view on my device?
A: JPEG, BMP, GIF, PNG.

Q: How do I add photo files to my device?
A: Copy the photos from your PC, Micro SD card or USB storage device.

**Videos**
Q: What type of video files can I play on my device?
A: Video decoding (Full HD) support all formats of video such as MPEG-4, MOV, AVI, MKV and other popular video formats.

Q: Can I play YouTube videos on my device?
A: Yes, you can use the YouTube application downloadable for free from online markets.

Q: How do I add video files to my device?
A: Copy the video files from your PC, Micro SD card or USB storage device.

**Wi-Fi**
Q: Do I need a Wi-Fi adapter to connect to the Internet?
A: No, the Wi-Fi adapter is built-in to the device.

# 1 Introduction

## 1.1 Package content

- Zelig Pad 470G Tablet PC
- Power Adapter
- Micro USB Cable
- Instruction Manual

## 1.2 Getting started

Before operating your Tablet PC for the first time, please read this manual carefully and follow the instructions as below.
The instructions and screenshots shown in this manual refer to a generic Android 6.x system and may slightly differ from those of the system installed on your product.

## 1.3 Battery charging

The tablet is equipped with a built-in rechargeable Lithium battery. It is suggested to fully charge the battery before use.
To charge the proceed as follows:

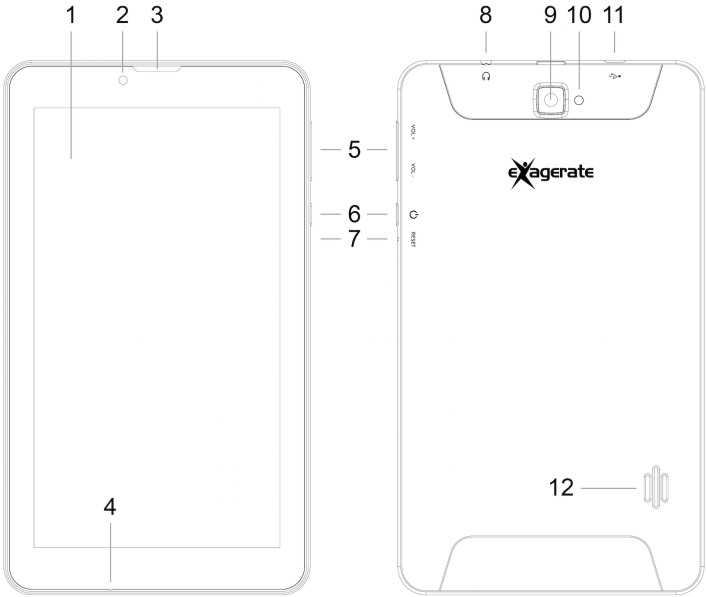
1. Connect the micro USB cable to the AC power adapter.
2. Plug the AC power adapter to a power outlet.
3. Connect the micro USB cable to your tablet.

You can purchase an additional AC power adapter like Hamlet XPW220MOB in the best online stores.

**Important**

- We strongly recommend to use only the power adapter and micro USB cable included in the packaging, using other adapter or cable may damage the tablet and void the warranty.
- You can use the tablet while charging.

## 2 Appearance and buttons




1. **Touch screen**
2. **Front camera**
3. **Phone speaker**
4. **Microphone**
5. **Volume buttons**
6. **Power button**
   Turn on/off tablet.
7. **Reset button**
8. **Headphone socket**
   3.5 mm standard earphone jack.
9. **Back camera**
10. **LED flash**
11. **Micro USB port**
    Use this port to recharge the tablet.
    Connect to PC for file transfer or connection with external USB devices. The USB cable must be OTG compliant.
12. **Speaker**

**SIM and Micro SD slots**

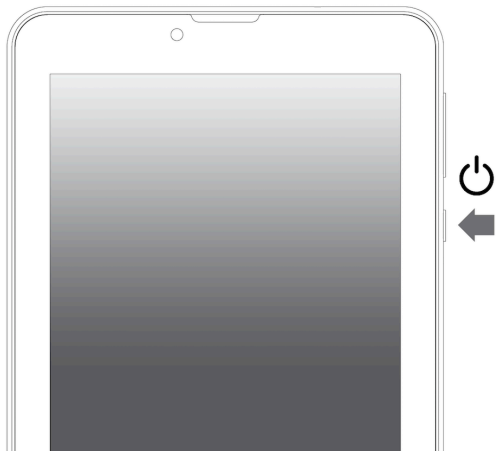
In this product, the slots for SIM phone card and Micro SD memory card are located under the cover of the back camera on the rear side.

To install a SIM or Micro SD card follow these steps.

1. Carefully remove the cover that protect the back camera.
2. Insert the SIM/micro SD card into the SIM/TF slot.
3. Replace the back cover in its original position.

# 3 Turn ON/OFF Tablet

**Turn the tablet On**
After the battery has been fully charged, press and hold the power button for around 3 seconds to turn on the device. Screen lock will be showed after starting up.

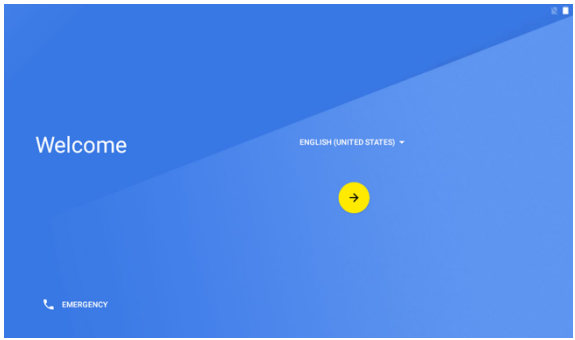


**Turn the tablet Off**
When the tablet is ON, press and hold the power button for around 3 seconds and the system will popup out power off option, tap on **Power off** to turn the tablet off.

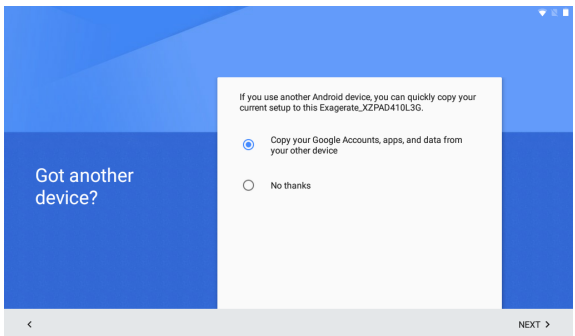
**Remarks:**
- When battery is fully discharged, the tablet will shut down itself automatically.
- If you turn off the device improperly, at restart the system will scan and restore the disk, and it may take longer time to enter into system.

# 4 Starting for the first time

When you turn your Tablet on for the first time, Setup Wizard will guide you through the setup process.
Select your language and follow the onscreen instructions to select date and time, setup Wi-Fi network, sync accounts, etc.




If you have another Android device, you can use it to copy the data and Google's account information on the new device.



# 5 Locking and Unlocking the Tablet

**Locking the tablet (Stand-by)**
To lock the tablet, quickly press power button and release.
In this way the tablet is locked and the display is turned off.

**Wake up your tablet and unlock the screen**
To wake up the tablet from stand-by and turn on display do as follows.
1. Press and release the power button.
2. Slide the lock icon upward to unlock the screen and go to main interface.

# 6 Interface operation

After starting up, you will enter into below main screen interface also know as Home screen.
Through the Home screen, you can view information about the device status, access the settings and use the App (software applications).

You can customize the main screen by changing the arrangement of app icons, adding new apps or deleting the unused one.

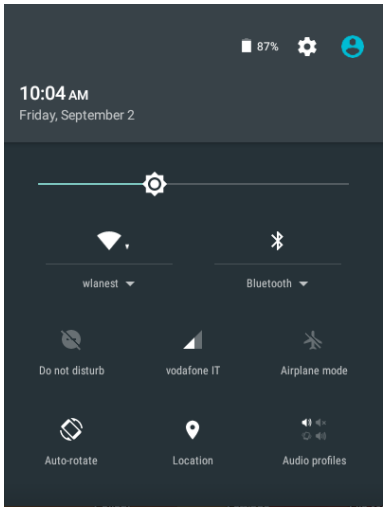
### Status bar

The status bar is located on the top of the screen.

On the left side are shown the notifications for apps, updates and the progress of downloads.

On the right side are displayed the icons related to Wi-Fi and mobile network signal, Bluetooth interface, battery power level and time.

**Quick settings**
To immediately open your “Quick settings” window, swipe down from the top of your screen using two fingers.



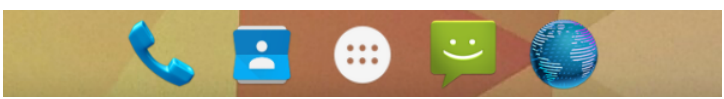

The "Quick settings" screen allows you to quickly access frequently used settings, such as the Bluetooth activation. To change a setting, simply tap on its icon.
From this screen you can also access the full screen of the device settings by tapping the gear icon in the upper right shown in the picture.

**Navigation buttons**
In the bottom of the screen it is always visible the navigation bar with the three buttons visible in the following picture.

The operation of the three buttons is described in the following table.

| | |
|---|---|
| | **Back button**<br>It goes back to the previous screen. |
| | **Home button**<br>Press the Home button to return to the main screen from any window. |
| | **Recent apps**<br>Opens a list of thumbnail of apps you've worked with recently.<br>To open an app, tap on its thumbnail.<br>To remove an app from the list, tap on the X on the top right of the thumbnail or swipe it left or right. |

**Favorites tray**
At the bottom of the screen you can also find the favorites tray. It is another quick way to get to your apps.



At the center of the favorites tray you can find the **All Apps** icon, touch it to open the screen that shows all the apps installed on the device.
To drag an app in or out of the favorites tray, touch & hold it, then move it with your finger into position.

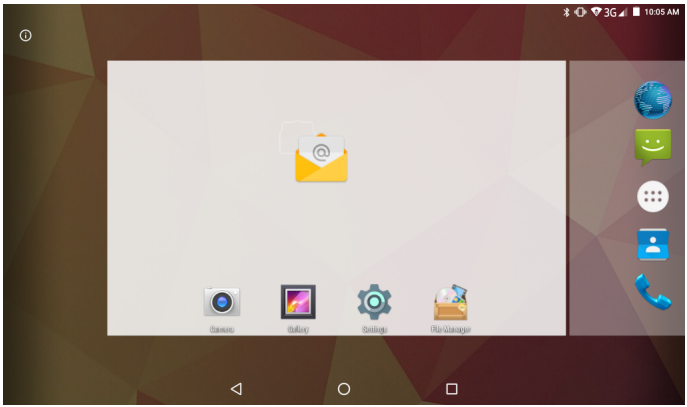
**Note**: In some devices the favorites tray can be arranged vertically on the right side of the screen when the display is oriented horizontally.

# 7 Organize the Home screen

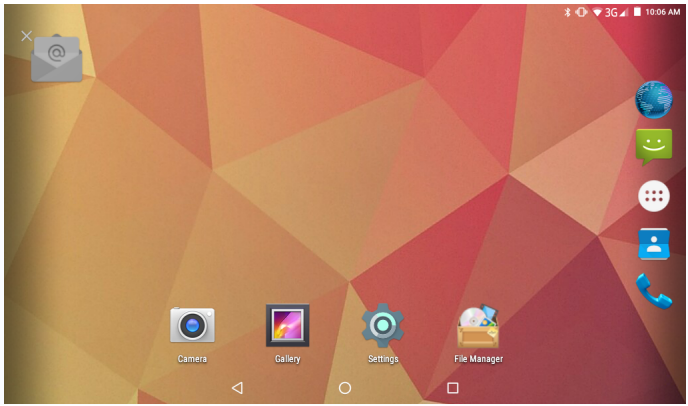
The home screen can be customized by adding icons of favorite apps and widgets, the small dynamic applications that allow you to quickly view information such as weather forecast, calendar events or the latest news.

**To add an app icon to a Home screen**

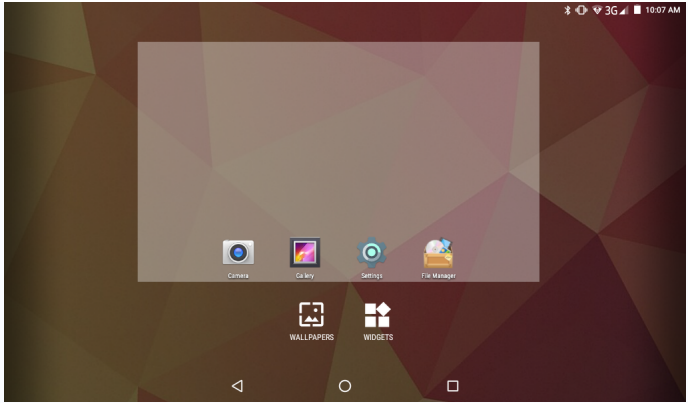
1. Touch the **All Apps** icon.
2. Touch & hold the app until the Home screen appears, then slide it into place and lift your finger.



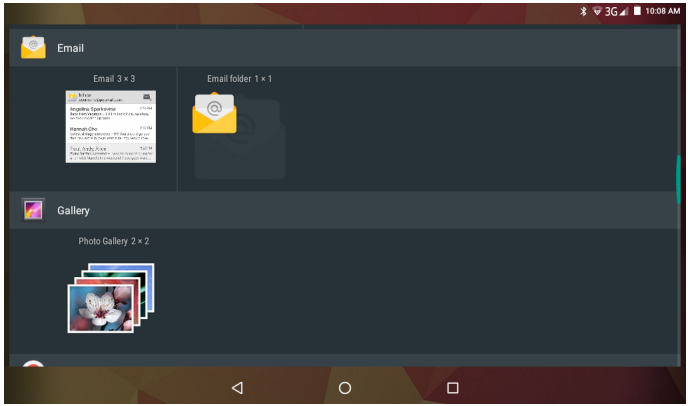
**To remove an app icon from the Home screen**
Touch & hold the app you want to remove, then slide it over the X symbol on the top left of the screen and lift your finger.



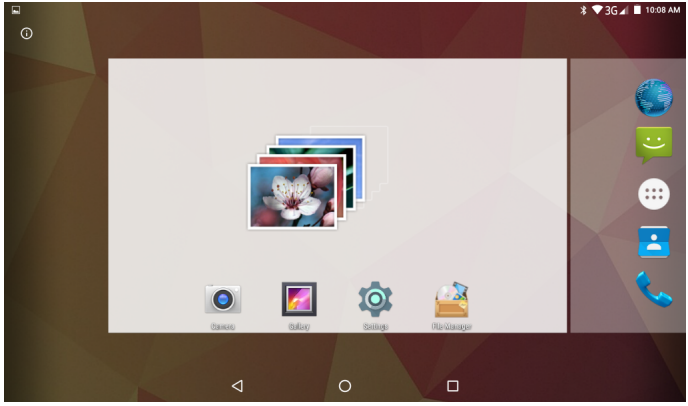

**Add a widget to the Home screen**
1. Touch & hold the background of the screen for a few seconds until the below screen appears.



2. Touch the **Widget** icon to view the list of available widgets.

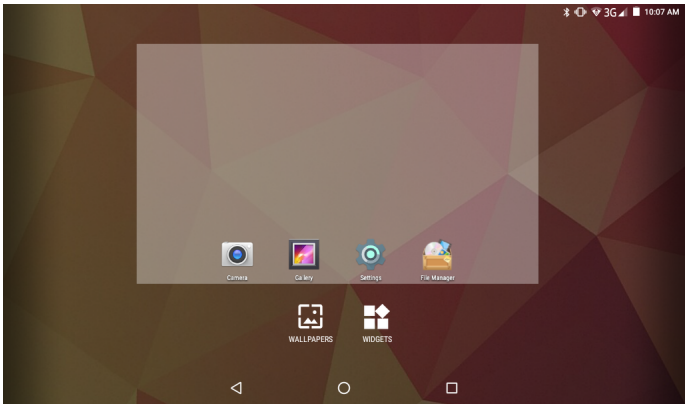



3. Touch & hold the thumbnail of the desired widget then drag it into an available area of the Home screen.

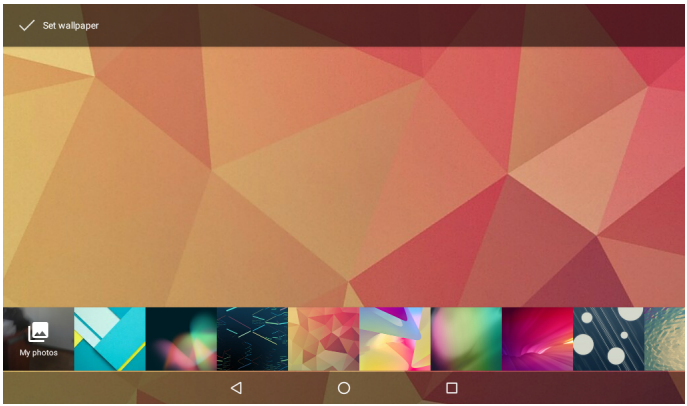


**Change the background image**

1. Touch & hold the background of the screen for a few seconds until the below screen appears.




2. Touch **Wallpapers** icon to view the available background images.
3. Touch the thumbnail of the desired image and then touch **Set wallpaper** item on the top left of the screen to apply the new wallpaper.

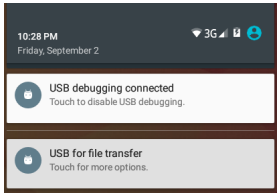


# 8 Connecting to a Computer

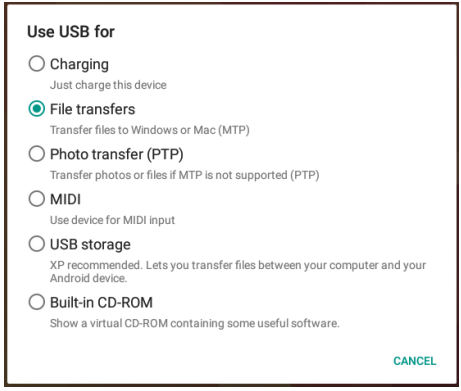
You can use the USB cable provided to connect the tablet to a computer and transfer files. To connect the tablet to your computer, proceed as follows.

1. Connect the micro USB cable to your tablet then plug it into a free USB port on your computer.
2. The tablet is automatically recognized by the computer and connected as a multimedia device.

By sliding down the status bar to expand the notification area, you can access the USB connection options to disable the debugging function or change the connection mode to the computer.

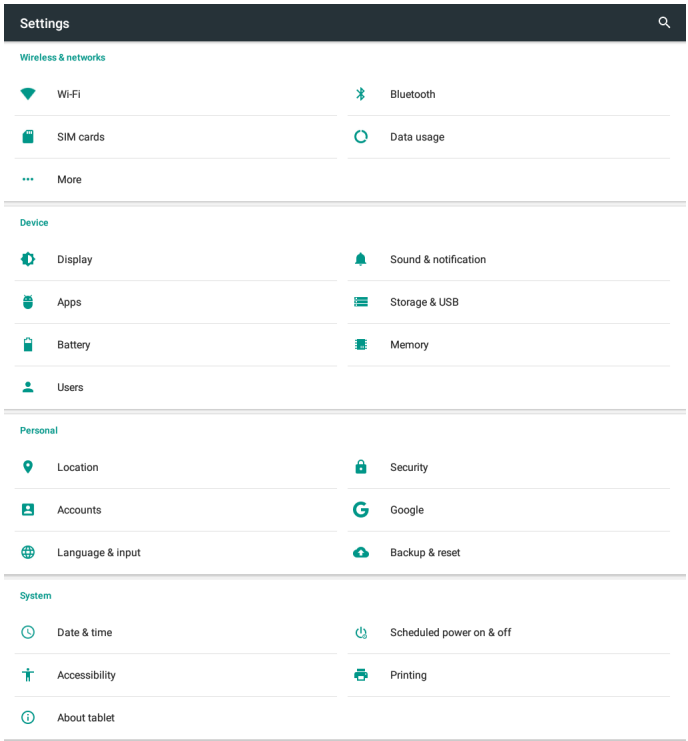



The different options of connecting to computers are available in the "Use USB for" window shown below.



# 9 Settings

Touch the **Settings** icon to open the window that contains all of the device settings.
The settings screen is organized into four sections, each containing settings related to similar topics.

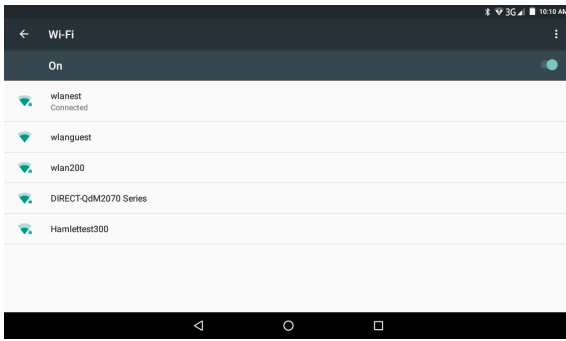



To open the setting that you want to change, simply tap on the corresponding item in the list.

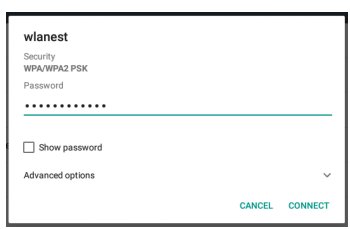
## 9.1 WIRELESS & NETWORKS

- **Wi-Fi**

The Wi-Fi window allows you to enable and disable the wireless interface and shows a list of all available Wi-Fi networks.



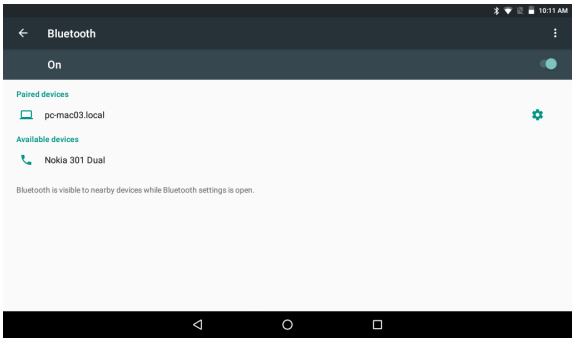

Tap on the name of your Wi-Fi network to connect. If the Wi-Fi network does not require a password, tap **Connect** to start the connection.
If the Wi-Fi network requires a password, then input the password and tap **Connect** to establish the connection.




If the connection to the Wi-Fi network is completed successfully, the connection information is saved in order to connect automatically whenever necessary.
When the tablet is connected to the wireless network, the Wi-Fi icon appears on the status bar at the top right of the screen.

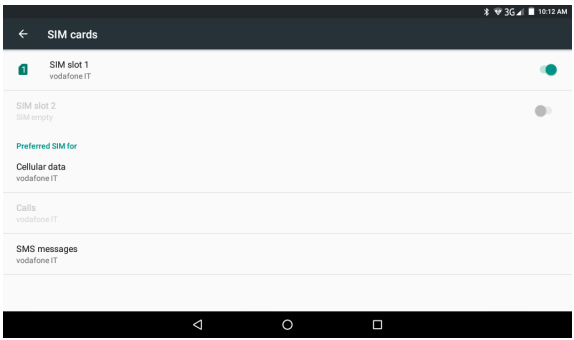
- **Bluetooth**

Select this option to turn on/off Bluetooth function. The tablet will automatically scan all available Bluetooth devices and list them.



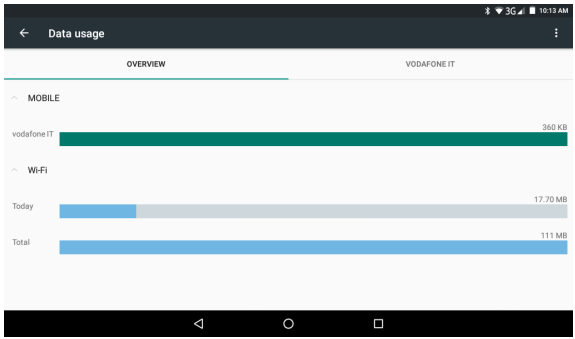

- **SIM cards**

Select this item to access SIM cards settings.



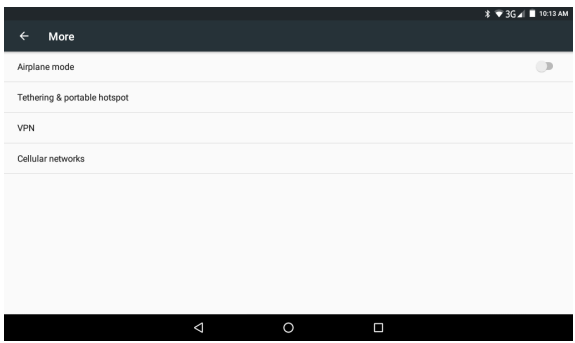
- **Data usage**

Select this setting to view information about the use of data on the mobile and Wi-Fi networks.
In this section you can also enable and disable the use of the cellular data and set the limit to the mobile data usage.




- **More…**

Select to turn on/off airplane mode, setup tethering/hotspot function, VPN connection and cellular networks.




**Configuring the 3G connection**

The following steps describe how to configure the device for browsing the Internet via a 3G connection.

Before proceeding to the following configuration please check that the charge of the battery is at least 50%.

1. Turn off Wi-Fi and turn off the tablet.
2. Insert the SIM card in the SIM slot and turn on the tablet.
   **Note**: it is recommended to disable the PIN code request (if enabled) of the SIM card using a mobile phone or smartphone before insertion.
3. For the first connection, make sure to be in an area with good coverage of the 3G signal.
   **Note**: you can check the coverage with a last generation mobile phone or smartphone (3G symbol should appear on display).
4. After switching on the tablet, wait about 2 minutes to allow the device to recognize and configure the SIM card.
5. In the top right of the screen the 3G icon will appear to indicate the signal strength.
6. Enter the "Settings" screen and under "Wireless & Networks" tap on **Data usage** item.
7. In the "Data usage" screen touch the tab with the name of mobile operator then tap on **Cellular data** to enable the mobile data connection.
8. Now press the back button to return to “Settings” screen and select **More** and then **Cellular networks**.
9. In the "Cellular networks settings” screen you can view the list of APNs (Access Point Name) by touching the item **Access Point Names**.
10. Check the correct APN contacting your mobile operator then select the desired APN and wait a few seconds.
11. Exit the current screen and verify that the Internet access through the "Browser" app.

These settings are to be made only at the first insertion of the SIM card. On subsequent reboots of the device it will be configured automatically.

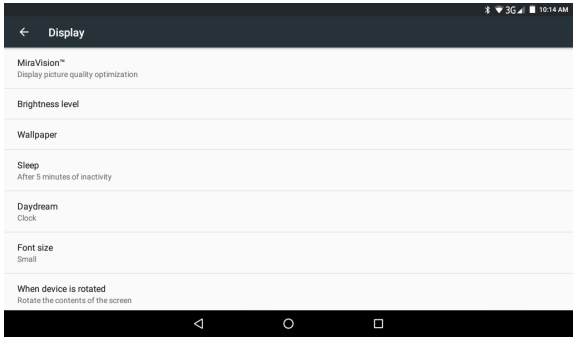
Before performing this procedure please contact the customer service of your mobile network operator to check the correct APN and the compatibility of the SIM for 3G network connection.

Sometimes it may be useful to reset the tablet to factory settings. For the recovery process, please refer to the “Backup & reset” section of this manual.

## 9.2 DEVICE

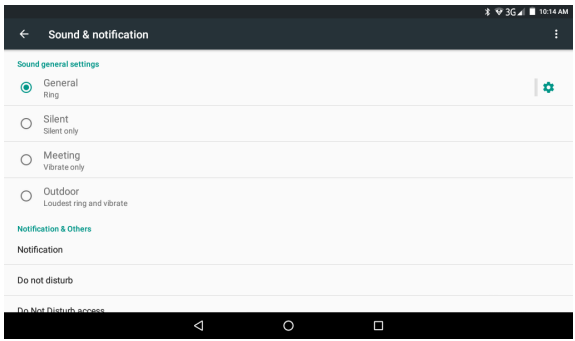
- **Display**

Manage display settings such as brightness, background wallpaper, sleep time, font size and content auto-rotation.



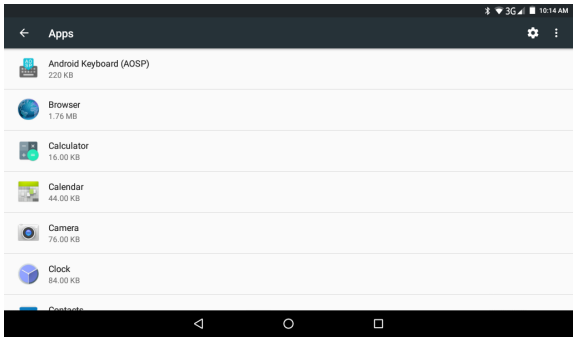

- **Sound & notification**

Use this screen to manage settings of volume, ringtone, vibrate and apps notifications. You can also check or uncheck the options for dial pad touch tones, touch sounds, screen lock sound and vibrate on touch.



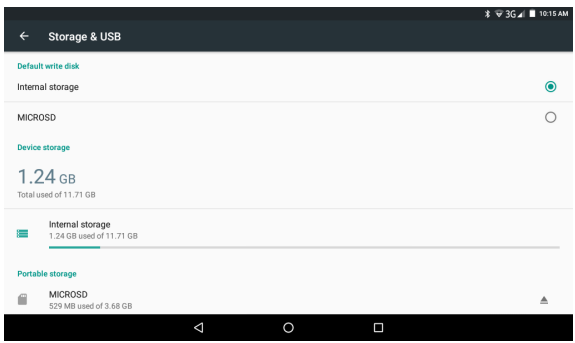
- **Apps**

Allow you to manage the applications installed on the device. Tap on the app icon to view detailed information of the application such as used storage, permissions and so on. From the “App info” screen you can also remove the app from the tablet by tapping on the **Uninstall** button.




- **Storage & USB**

This section displays information about internal storage, Micro SD card or external USB devices connected to the tablet.

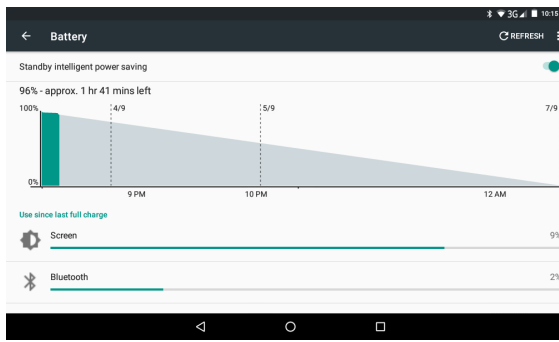



- If you want to safely remove the Micro SD card or USB flash drive, please tap on the eject icon, after this, you can safely remove SD card/USB host.

- The actual storage space available to the user is less than the total internal storage because the operating system and default applications take a portion of the internal memory.

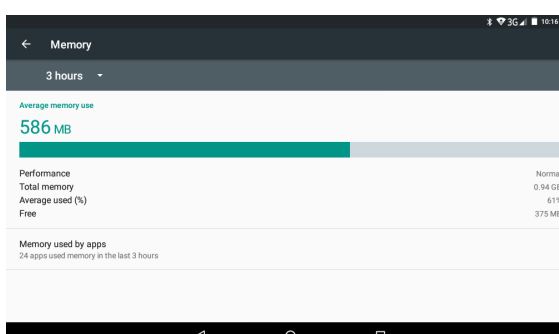
- **Battery**

Access this setting to know the battery usage information.



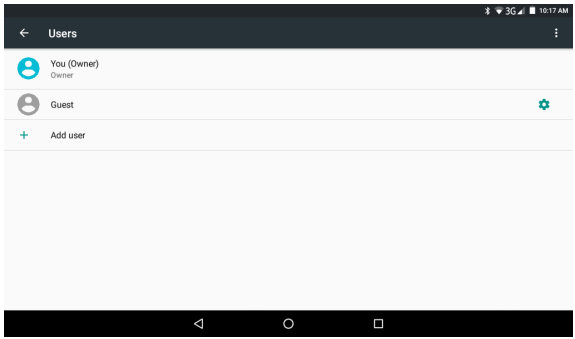

- **Memory**

Displays information about RAM memory in use.



- **Users**

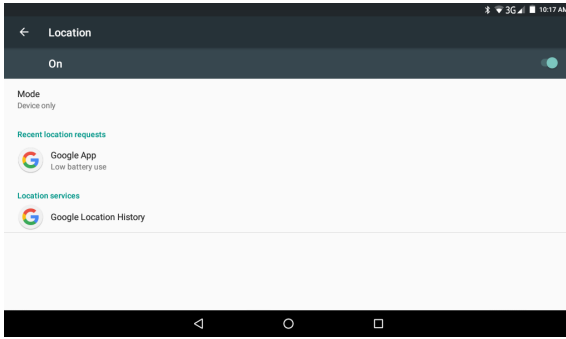
You can use this section to manage user's settings.



## 9.3 PERSONAL

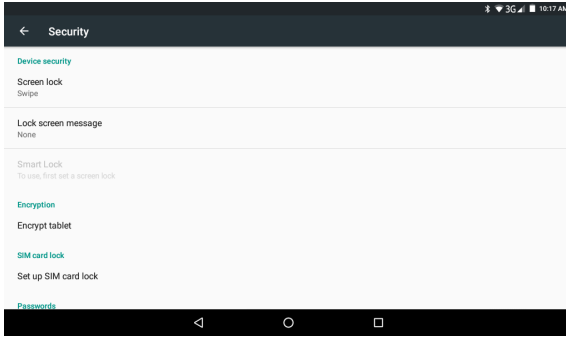
- **Location**

In this section you can enable the location service and its operation mode.



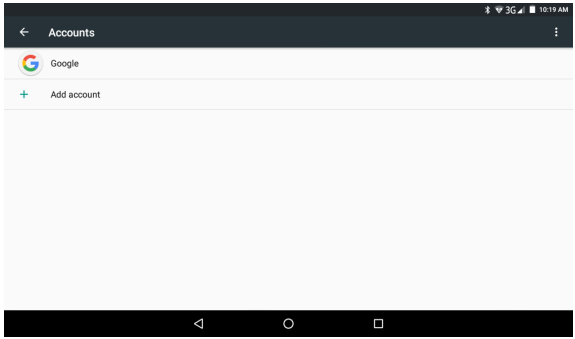

- **Security**

Use this section to manage settings for security options such as screen lock, encryption, SIM card lock, passwords visibility and so on.



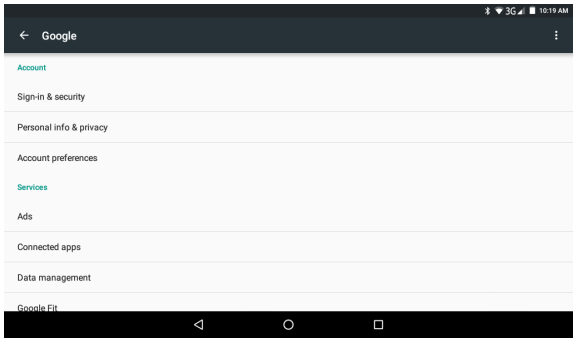
- **Accounts**

It allows you to configure and manage accounts.
Tap the name of the account to view account details or tap **Add account** to enter a new account.



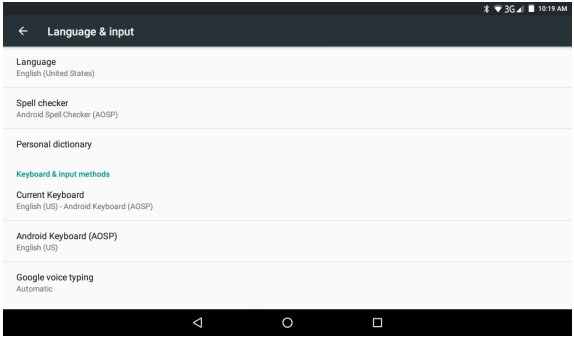

- **Google**

Manage settings for Google apps and services on your Android device.



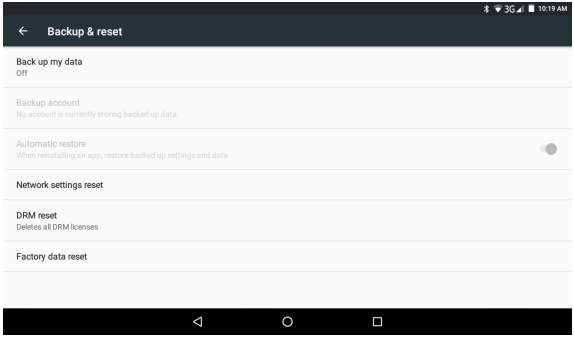
- **Language & input**

Change settings for language, spell checker, personal dictionary, keyboard, text-to-speech output, voice control and pointer speed.




- **Backup & reset**

Option of for backup & restore, erase personal data.

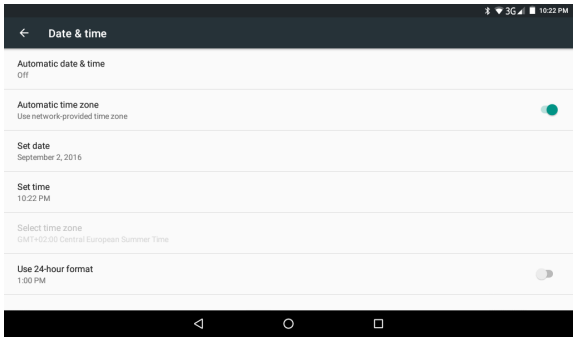



**Warning: once you perform the "Factory data reset", it will erase all personal data in tablet, make sure to back up your personal data before performing this function.**

## 9.4 SYSTEM

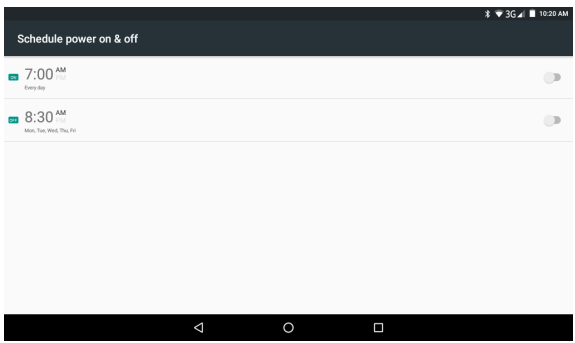
- **Date & time**

You can use network-provided time and time zone, or you can manually setup date, time, select time zone and also select 24 hour time format.



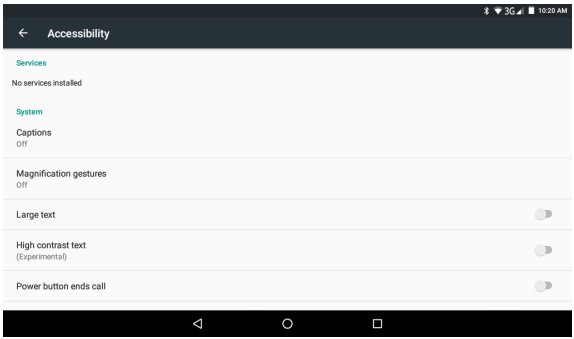

- **Scheduled power on & off**

Use this screen to schedule automatic power on and off.



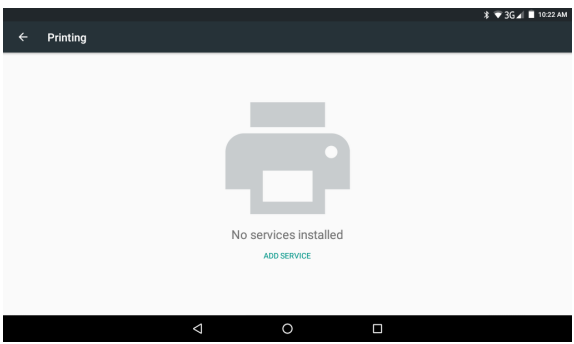
- **Accessibility**

This section is useful for users with impaired hearing and low vision. Accessibility options allow you to increase the size and contrast of the text, the pronunciation of the password, manage the options of text-to-speech output and much more.



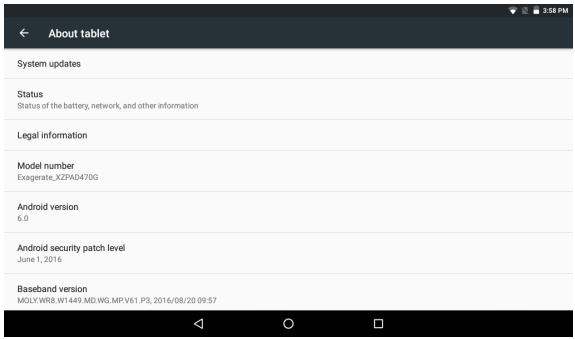

- **Printing**

Android allows you to print the contents of some screens (such as web pages) with a printer connected to the same Wi-Fi network of the tablet.
In order to use this function, you still need to install a printing service that is normally provided by the printer manufacturer. To check the services available touch "Add Device".



- **About tablet**

Displays additional information about the tablet.



## 10 Apps Installation

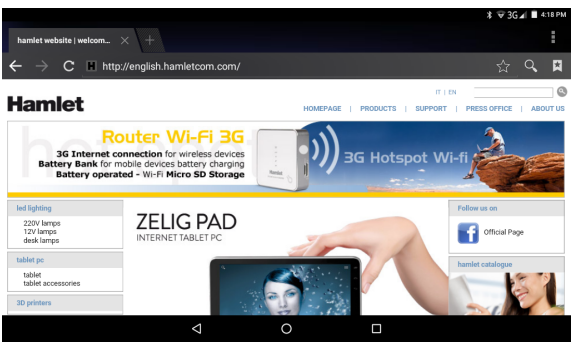
You can download the Apps from online markets and install them online, or you can install the Apps from your Micro SD card or USB devices. Just tap on the App and run the installation, you can finish the installation and run that App right away.

## 11 Introductions of Typical Applications

The following pages describe some applications commonly installed on devices with Android operating system.
The App installed in your device, the version and features may differ from those shown here and change without notice.

- **Browser**

After connecting your tablet to Wi-Fi network, tap the **Browser** icon in the favorites tray on the screen to open the web browser and start Internet surfing.



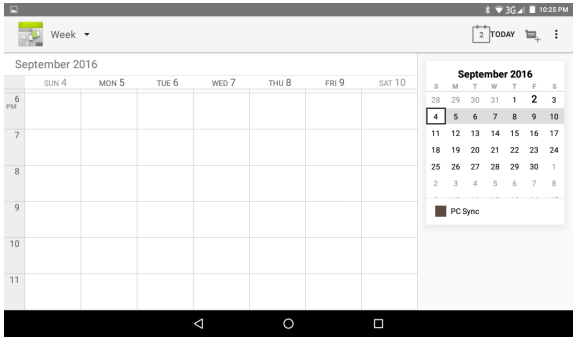

The menu icon located at the right top corner of the browser screen allows you to access different options among which:
**Refresh:** to refresh the current page.
**Stop:** stop the loading of the page.
**Close:** close the current page.
**Request desktop site:** in the case of web site optimized for mobile devices asks the server to send the version for desktop computers.
**New tab:** to open up new tab of web browser.
**Settings:** open the settings page of the browser.

- **Calculator**

The tablet includes a built-in calculator, tap on the **Calculator** icon to carry out your calculations.

- **Calendar**

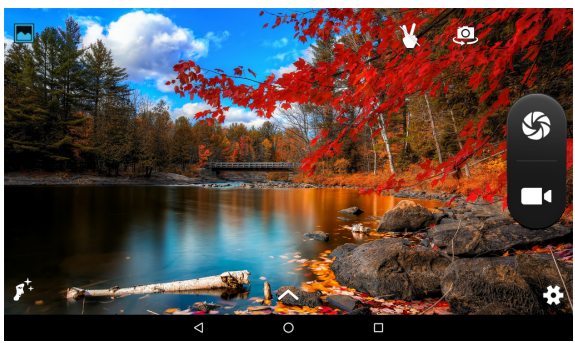
Users can use the **Calendar** app to check date, time and memorandum or add memorandum etc. But before doing this, you have to sign in the Google Account.



- **Camera**

Tap on the **Camera** icon to run the application.
The camera is located at the top right angle of tablet, aim at it when you take photo or video.

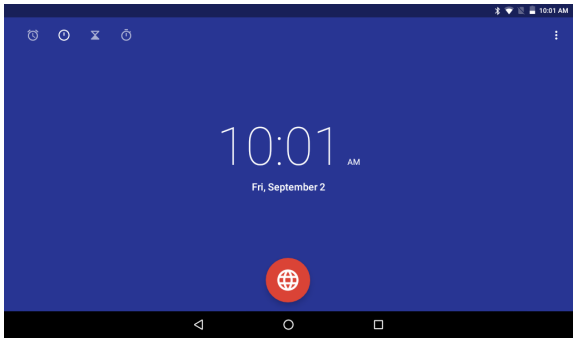
Tap on the shutter shaped circular button to start to take photo or touch the camcorder icon to record a movie.
At the corners of the screen you can find the icons to change the shooting mode and to access the camera settings.
In the top right side of the interface is also available the icon to switch from rear to front face camera.



The photos or videos will be saved automatically to internal storage memory. To view the saved pictures and videos, use the **Gallery** app or open the **File Manager** app and select Internal storage > DCIM > Camera to access the folder containing the photos and videos just took.

- **Clock**

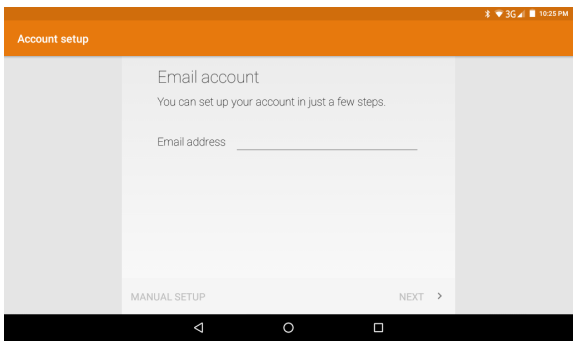
Tap on the **Clock** icon to run the application.
After running the clock application, you can setup alarm, use it as a timer or also as stopwatch.




- **Email**

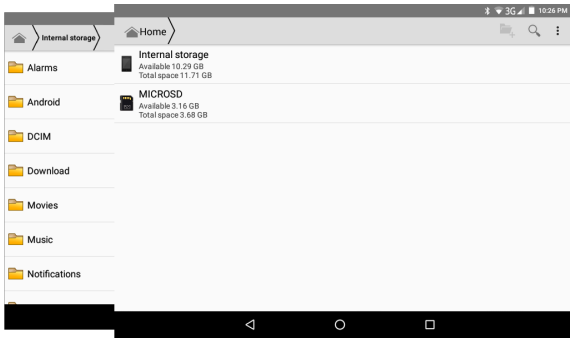
Tap on **Email** icon in the “All Apps” screen to setup your email account according to the procedures.

You can enter one or more personal email addresses which you would like to access through the tablet.



- **File Manager/Explorer**

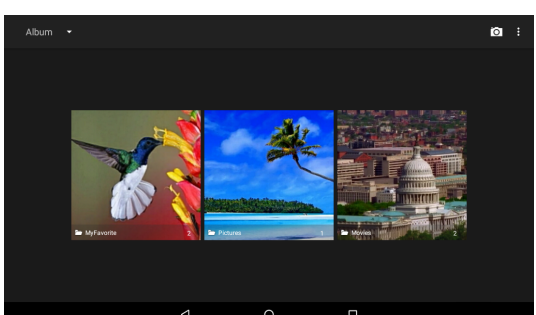
Tap on **File Manager** icon to browse the files saved in the internal storage, on the micro SD card or external USB memory.




Tap on corresponding memory devices (Internal, MICROSD or USB) to see the folders and files inside.
Tap & hold a file for few seconds to select it (the item become highlighted), then use the menu on the top right of the screen for **Copy**, **Paste, Delete** etc. actions.

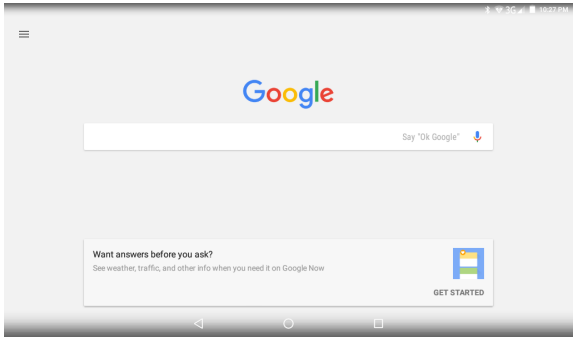
- **Gallery**

Tap on the **Gallery** icon to browse for image or videos files. This application collects all images and video files stored in your device.



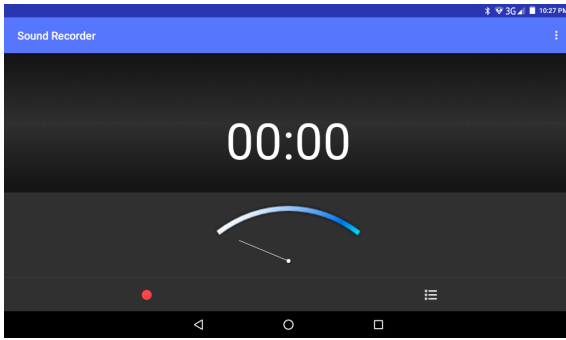
- **Google Search**

It allows you to run fast online searches.
In the Google search app, you can perform researches either by typing text or by using voice recognition.



- **Sound Recorder**

To start the sound recorder, open the “All Apps” screen and tap on the **Sound Recorder** icon.




Tap on the red circle icon to start recording.
Tap on the white square icon to stop recording.
Once you stopped the recording, system will prompt: **Discard** and **Save**.
Tap on **Discard** to discard the recording; tap on **Save** to save the recording.
The recorded files are saved in the “Recording” folder of the device’s internal memory.

## 12 Forced shutdown

In case of your tablet was down and you are unable to turn it off according to standard procedures, press the power switch and hold it for 7 seconds, the tablet will be turned off.

**Using the Reset button**

In case your tablet interface was freezed, you can reset it using the Reset button located on the side of the tablet next to the volume control.
Use a small clip or pin to trigger the reset button, the tablet will be turned off once you trigger the reset button.

## 13 Factory Reset

To restore the tablet to original factory settings and erase all personal information, tap on “Settings” → “Backup & reset” → “Factory data reset”.

**Warning**: After resetting the device, Google account, data, system settings, and downloaded applications will be removed from your tablet.

## 14 Battery Management

The battery is not fully charged from factory, so it is recommended that you charge the battery for at least 6 hours before you start to use the device.
The rechargeable battery is designed and manufactured to be used and recharged frequently. As same with all of lithium batteries, the capacity of the battery reduces each time it is charged. However, you can still try to prolong the battery’s lifetime by following the suggestions below:

- Use your Tablet at least once a week.
- Fully charge the battery regularly.
- Never leave the battery fully discharged for a long period of time.
- Always keep the device and the battery away from heat and moisture.

**Battery charging**

Plug the power adapter into an electrical wall outlet and then connect to the device to fully charge the battery before use.
When fully charged, the battery icon appears completely full.
A fully discharged battery will take you approximately 6 hours, but you can use the device while it is being charged.
Do not use other adapters than the one provided in your packaging, it may cause damage to the Lithium battery inside. Do not attempt to open the tablet to replace the battery inside, this will damage the tablet and void the warranty.

## 15 Important Safety Precautions

Always follow these basic safety precautions when using your Tablet. This reduces the risk of fire, electric shock, and injury.

- Do not expose this product to rain or moisture.
- Keep the device out of direct sunlight and heat sources.
- Do not place other objects on LCD screen, as it may crush and damage the LCD screen.
- Do not use any sharp objects to touch the LCD screen, as this will scratch the screen.
- Only use the AC adapter included with the device. Using any other power adapters will damage your tablet and void the warranty.
- Do not attempt to dismantle the tablet by yourself to do any repair, this will damage the tablet and void the warranty.

## 16 Clean Your Device

To clean fingerprints or dust from the screen, we recommend to use soft, non-abrasive and non-corrosive cloth for cleaning, such as a camera lens cloth.